Rumor has it that the World Bank is on its way back to Pakistan with a bagful of loans, together with plans for how we must spend the money. A major focus of the Bank’s efforts will be higher education reform. No one doubts the desperate need for reform of Pakistan’s education sector, or the need for assistance, especially since we have shown little capacity to fund or plan our education ourselves. But recent experience suggests the Bank’s help may be a poisoned chalice. If it is to be otherwise, the Bank will have to avoid local snake charmers and be more skeptical of what bureaucrats and ministers claim.

Said to be the world’s biggest research institution working on developmental issues, the Bank employs thousands of technical people at its Washington headquarters and abroad. Typically, a highly paid World Bank team of experts, trained in the use of sophisticated mathematical and statistical tools and report writing, is parachuted into a Third World country. They could be charged with fixing broken down systems of education, healthcare, agriculture, or electricity. But although its researchers and team leaders are often accomplished individuals, experience suggests they are not adequately equipped to understand the complexity of local issues. As important, the Bank depends on government agencies and cannot easily bite the hand that invites it in and provides access.

The Bank’s limitations are exposed by how it allowed itself to be systematically deceived in its mission to promote and support reform of higher education in Pakistan. For six years, Pakistanis heard endless stories of success about the revamping of their universities under the leadership of the Higher Education Commission and its celebrated chief, Dr. Atta-ur-Rahman. With a record-smashing 12-fold increase in the HEC’s funding ordered by Gen. Musharraf’s government, new universities popped into existence almost every other month. Production of PhD’s and research papers shot up. It seemed obvious that things were improving. At least that’s what HEC and the World Bank said.

A 2006 World Bank report on the HEC’s performance, issued by a team led by Benoît Millot, reads like a paean to the HEC. Written in impeccable English, and embellished with impressive charts and diagrams, this 109-page report finds no fault, nor questions any assumption of the-then prevailing authorities, and proclaims that “HEC has placed quality improvement of the higher education sub-sector at the centre of its agenda”. No surprise then that the report was widely quoted by the HEC as evidence of its achievements and used to demand yet more money for HEC schemes. Everything dovetailed perfectly: the Bank wanted to lend and the HEC to spend.

But now as the bitter truth gradually seeps out, the HEC’s alleged accomplishments are fading away. Today, in spite of sporadic newspaper items planted by the HEC’s former chairman, the consequences of arbitrary one-man decision making, deliberately exaggerated or invented numbers, and plain sloppy thinking are becoming apparent.
The construction of university buildings has been frozen leaving them half-completed. Fantastically expensive research equipment litters the country, much of which is unused. It has been abandoned by even those who insisted on their import. Vice-chancellors are panicking over unpaid salaries for faculty and staff. Thousands of desperate Pakistani students sent overseas have received no scholarship money for months. Until they were cancelled a few weeks ago, many of HEC’s hugely expensive but shoddily planned projects – such as building nine new Pak-European universities – had been furiously sucking resources away from real needs.

Academic quality may be an even bigger casualty. Driven by huge cash incentives to mass-produce PhD degrees, university teachers have banded together across campuses to fight tooth and nail against every attempt to enforce genuine academic standards on Ph.D. graduates. Fearful of losing their bonuses, they oppose setting a reasonable pass mark for the Ph.D. exam, the internationally recognised GRE subject test. They know many of their students would fail, even though these students are now allowed to take the test even at the end of their studies. In China, India, and Iran, students take this exam as part of getting admission to a PhD programme overseas – and do immensely better.

Then there is research. The HEC claimed that, prior to the launch of its programs, annual research publication rates in universities were very low. It says, for example, that Quaid-e-Azam University published only 631 research papers between 1998-2003. But, after the HEC’s chairman started his cash reward-per-paper program, the number of research papers shot up to 1482 in the 2003-2008 period, a 235% improvement.

But, all serious academics know that what matters is not how many papers are written but how good these papers are. A standard measure of a paper is how many times other academics refer to it in their own papers. According to the International Science Citation Index, the total number of times the research papers published in the 1998-2003 period were cited by other researchers (excluding worthless self-citations) was 2817. But, in the 2003-2008 period the citation count was a mere 1258. The message this sends is loud and clear – producing more papers does not mean more useful knowledge is being produced.

The fact is that for years numbers were twisted around and no one noticed, including the World Bank. What’s worse is that the Bank did not even bother to check. Its trained and intelligent observers could have easily investigated several of the HEC’s claims without even stirring from their desks. All they would have needed is a good internet connection, and access to standard science citation indexes.

Rather than simply sign off on HEC claims that it had worked miracles, the World Bank could have undertaken its own study. It could, for instance, have looked for evidence of improvement in university teaching quality (rather than a mere increase in enrollment). To do this scientifically it would have needed to work out the parameters that define teaching quality and then gathered the relevant data. This might have involved establishing some reasonable metrics for gauging the quality of the faculty and student body, assessing the state of library and laboratory facilities, the content of university courses, the standard of examination papers, the presence (or lack thereof) of academic
colloquia and seminars on campuses, the suitability of those appointed as vice-chancellors, the number of days in a year that the universities actually function, satisfaction of employers with university graduates, etc. But there is no sign that the World Bank bothered to do this groundwork. At least, having searched available databases, I could find none.

If the Bank is again going to try support higher education reform in Pakistan, it needs to be more serious. It must focus on quality and demand greater accountability.

What Pakistan needs from the Bank is help for improving the dilapidated infrastructure (buildings, libraries, laboratories) of ordinary colleges where the bulk of Pakistani students in higher education study, not more half-baked universities. Mega-sized projects for producing qualified junior faculty for universities and colleges are badly needed. The importance of quality teaching in colleges and universities must be emphasized, not meaningless publications and more junk Ph.D. degrees. Better institutional governance and ethics is the key. Encourage this and the rest will follow.

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